

Working to keep you safe

We are now able to offer physical viewings on some of the properties we currently selling. The safety of our customers and staff continues to remain our uppermost priority and we ask you to respect this and help us achieve this by sticking to the following guidance.

- 1** PLEASE DO NOT arrange a viewing if you have any COVID-19 symptoms or are self-isolating.
- 2** Only ask to view properties if you are in the position to proceed to purchase.
- 3** If you find a property you like please watch our 360° virtual tour online first, if available.
- 4** Before arranging a viewing, we'll ask you to answer our sales questionnaire.
- 5** All viewings will be contactless – please don't touch anything in the property on view. Doors will be propped open to avoid contact.
- 6** We can only show a property to two adults at a time. No children or pets please.
- 7** Always keep to the Government's recommended 2-metre social distancing rule.
- 8** Our viewings will last no longer than 20 minutes.
- 9** We recommend you wear a face mask and gloves which we can supply for our viewers if required.
- 10** Following a viewing you will receive an email requesting your feedback on the property you have viewed.

The Smeaton Homes team will always carry hand sanitiser for you to use and will clean their hands and any fittings at the beginning and end of a viewing. We're here to help, so please call us if you have any questions after your viewing.

